

## Making Cerner and RiO work for your Trust

Premier IT is approved by the London Programme for IT (LPfIT) to provide experienced, professional IT trainers to assist NHS Trusts with their Cerner and RiO training deployments.

### What training can we offer your Trust?

With new CRS systems being deployed across the NHS, it is essential that your Trust keeps its employees up to speed with the systems they use on a daily basis.

We provide NHS accredited trainers that can be contracted either on a long term basis, or as interim cover for sickness and holidays, to train your staff in CRS applications.

Our trainers initially work alongside Trust managers to design and develop a customised training course. End user training is then delivered in a series of classroom-based scenarios within a pre-defined schedule.

These trainers are based at your premises to enable them to fully immerse themselves in your culture, and to ensure they provide a fully customised service that best suits your needs.



*“Premier IT supplied us with a whole team of accredited Cerner trainers, who understood the pressures we were under to deliver training on a new system to all staff at the Trust. The trainers’ knowledge and delivery skills certainly contributed to the success of our training roll-out.”*

*Barnet and Chase Farm Hospitals NHS Trust*

### What else can we do?

In addition to our Cerner and RiO training courses, and to ensure a smooth roll-out of Cerner and RiO applications, we can provide:

- **Floor-walking services**  
Premier IT’s floor-walkers are experts in all aspects of Cerner LC1 and/or RiO 4.7 to 5.1, and have provided support to end users of all levels in multiple ‘Go Live’ scenarios.
- **Floor-walking manager**  
In addition to the floor-walkers, Premier IT can provide a BT and NHS accredited, experienced floor walking manager to work in conjunction with the Trust, managing floor-walking staff and end users alike.
- **Business transformation consultant**  
Premier IT employs RiO and Cerner business consultants to analyse and manage the change process of a new software deployment.
- **Training project lead**  
Premier IT project leads manage the overall project on a day-to-day basis. This includes project planning in a PRINCE2<sup>®</sup> environment, process mapping, managing risk, developing a training implementation plan, session plans, exercises and manuals.

### Want to know more...

Our NHS CRS training services are currently being deployed across several NHS Trusts nationwide.

For more information on how Premier IT’s CRS training expertise could benefit your Trust, please call us on 020 7837 2690 or email [jbodley-scott@premierit.com](mailto:jbodley-scott@premierit.com)

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