

Making RiO work for your Trust

Premier IT provides experienced, professional IT trainers to assist Primary Care and Mental Health Trusts with their RiO training deployments.

What training can we offer your Trust?

With RiO being implemented for the first time at a Trust or existing Trusts upgrading to Release 1 (R1), it is essential that staff are fully conversant with the software that they will be using on a daily basis.

We provide NHS accredited trainers who can be contracted on either a long term basis, to supplement your in-house team, or as interim cover for sickness and holidays.

Our trainers join the team in advance of the RiO training roll-out to ensure that:

- newly designed processes are incorporated into training materials
- all training materials are customised to reflect up to date Trust processes and procedures
- the training environment is populated with relevant data to ensure that “real world” scenarios make learning meaningful and relevant
- end user training is delivered in a series of classroom-based scenarios within a predefined schedule



These trainers are based at your premises to enable them to fully immerse themselves in your culture, understand your Trust training policies and procedures and to ensure that they provide a quality training service that best suits your needs.

“Premier IT’s involvement in our RiO implementation has enabled us to really use the system to its fullest. The actual course content and delivery was of the highest quality, and our staff are now fully trained in all aspects of the application. The time and cost savings that would previously have been spent searching for information have allowed us to focus on other projects, while all the time improving the healthcare offered to our local community residents.”

Jackie Nineberg, IT Training Manager, NHS Barking and Dagenham

What else can we do?

In addition to providing RiO trainers, we can provide:

Bespoke RiO e-Learning

Incorporating your Trust specific processes, branding and style, using proven instructional design techniques, we produce interactive and engaging RiO e-Learning and assessments. Perfect for staff Inductions or specific departments where an e-Learning delivery method would suit staff the most.

Floorwalkers

Premier IT’s Floorwalkers are experts in all aspects of RiO and have provided support to end users of all levels in multiple ‘Go Live’ scenarios.

Floorwalking Manager & Co-ordination Service

In addition to the Floorwalkers, we can provide experienced Floorwalking Managers to work in conjunction with your Trust, designing the strategy, assisting with demand forecasting and overseeing the whole recruitment, training and management of the Floorwalking team. The Floorwalking Managers are fully supported by a proven on-site Co-ordination Service.

Business Transformation Consultant

Premier IT employs RiO business consultants to analyse and manage the changes to processes that your new software deployment will bring.

Training Project Lead

Our Project Leads manage the overall training implementation on a day-to-day basis. This includes project planning in a PRINCE2® environment and managing all the critical elements such as coordinating the process mapping, developing a training implementation plan and ensuring that outputs such as lesson plans, course materials and the training environment are produced.

Want to know more...

Our NHS RiO training services are currently being deployed across many NHS Trusts nationwide.

For more information on how Premier IT’s RiO training expertise could benefit your Trust, please call us on 020 7837 2690 or email jbodley-scott@premierit.com